Anthony Andrews

From: Brian Olson
Sent: Monday, February 19, 2024 7:38 AM
To: Anthony Andrews
Subject: FW: Upcoming changes to your Agency's Flock Access

From: Kyle Whyte <kyle.whyte@flocksafety.com>
Sent: Thursday, February 15, 2024 9:03 AM
To: Brian Olson <olsonb@cudahy-wi.gov>
Subject: Upcoming changes to your Agency's Flock Access

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Flock Safety

Hello,

I am your Territory Sales Representative and I'm reaching out with an update on our partnership that will impact your agency's access to Flock Safety.

Changes to your Free Access to Flock Safety's Network

After much consideration, we are no longer able to offer free and unlimited access to Flock Safety's broad national and state network due to the cost and effort of maintaining the system.

So, effective April 1, 2024 we are discontinuing your free access in its current form.

Transition to the FlockOS® Community Tier

Beginning in April, your agency will transition to the FlockOS® Community Tier. This tier ensures continued access to *privately owned* Flock Safety devices within your jurisdiction. This will enable ongoing community engagement and support, which is essential in providing effective public safety services. However, access to Flock Safety's broad network of public devices and LPR data, including state and nationwide networks, as well as direct sharing with other law enforcement agencies, will be reserved for paying customers.

How to Maintain Access to Public Devices

To ensure that your agency retains access to the Flock Safety national network that you are accustomed to, please reply to this email to set up a time to discuss your options. There are several ways to retain this access – by purchasing a hardware, software, or combination package – which I will be able to walk you through.

We are fully committed to facilitating a smooth transition and providing support throughout this process.

Thank you for your continued trust in Flock Safety, and I look forward to hearing from you soon.

Stay safe,

Kyle Whyte
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